

Navigating Difficulties During Your Treatment:

Many insurance companies will provide a patient navigator to help manage their patient's cases. Typically, these nurse navigators can answer questions about symptoms, medications, and health conditions for non-urgent concerns. They can also provide assistance with:

- Helping a patient find hospitals, doctors, and dentists
- Researching health care costs
- Assisting patients when scheduling appointments with hard-to-reach specialists
- Untangling claims, billing, and payment issues
- Providing information about elder care
- Requesting transfers of medical records, x-rays, and lab results
- Offering clinical support to explain health conditions and answer questions about symptoms and medications
- Helping with transition to other care if benefits end or if otherwise necessary

If you believe a nurse navigator would be helpful in your situation, we recommend that you reach out to your health insurance carrier to inquire if your coverage includes such services.

As a courtesy to you, our practice has also compiled a list of potentially available and publicly listed community resources in the area that you may choose to contact for assistance. We cannot guarantee the availability or quality of any of these resources or the services they provide, and the inclusion of any resource below does not constitute an endorsement by our practice.

Food Insecurity Resources:

Good Shepherd Church – Food Distribution Center (520) 625-1375 17750 N La Cañada Drive Tucson, AZ 85755

CDO Assembly Of God – Food Distribution Center (520) 742-1168 2950 W Lambert Lane Tucson, AZ 85742 Victory Worship Center – Food Distribution Center (520) 293-6386 2561 W Ruthrauff Road Tucson, AZ 85705

Connections Vineyard Church Food Pantry (520) 408-5042 3150 E Fort Lowell Road Tucson, AZ 85716 Tucson Chinese Baptist Church – Food Distribution Center (520) 253-8999 2411 E Fort Lowell Road Tucson, AZ 85719

Living Faith Christian Center – Food Distribution Center (520) 722-2217 4108 E North Street Tucson, AZ 85712

Christ Church United Methodist Food Bank (520) 327-1116 655 N Craycroft Road Tucson, AZ 85711

Grace Saint Paul's Church – Joseph's Pantry Food Distribution Center (520) 327-6857 2331 E Adams Street Tucson, AZ 85719

First United Church Of Christ – Food Distribution Center (520) 622-7664 1350 N Arcadia Avenue Tucson, AZ 85712

Catholic Community Services of Southern (520) 624-1562 Arizona Meals on Wheels 5009 E. 29th Street

Living Faith Center 4108 E. North Street (520) 722-2217 Food Box Distribution-Thursdays 1 – 5 p.m. Dinner served Thursdays 5:30 p.m. Diaper distribution-Thursdays noon – 2 p.m.

Salvation Army - Hospitality House -Food Distribution Center (520) 622-5411 1002 N Main Avenue Tucson, AZ 85705 **St Paul's Food Bank** (520) 296-1927 8051 E Broadway Blvd. Tucson, AZ 85710

Pima County Nutrition – Food Distribution Center (520) 628-7871 St. Elizabeth Health Center Tucson, AZ 85705

The Tucson Neighborhood Food Pantry (520) 777-9629 5707 E 22nd Street Tucson, AZ 85710

Write For Change – Food Distribution Center (520) 400-4117 2561 N Richey Blvd. Tucson, AZ 85716

New Beginnings For Women And Children - Food Distribution Center (520) 325-8800 2590 N Alvernon Way Tucson, AZ 85712

Southwest Family Resource And Wellness Center - Food Distribution Center (520) 908-3980 6855 S Mark Road Tucson, AZ 85757

Casa Maria Soup Kitchen (520) 624-0312 352 E. 25th Street Open every day of the year, 8:30-11:30 a.m., except Thanksgiving and Christmas.

Community Food Bank

(520) 622-0525 3003 S. Country Club, Tucson Tues - Thurs 9 a.m. – 4:30 p.m. Food boxes for any low-income person. Distribution sites at main center above as well as throughout Pima County and southern Arizona. Many other programs as well. See website for listings.

IMPACT of Southern Arizona – Food Distribution Center (520) 825-0009 3535 E Hawser Street Tucson, AZ 85739

Food boxes, baby formula, toiletries and more. Also lunch for seniors at their center or delivered to a home.

Gospel Rescue Mission –

Community Ministries (520) 740-1501 338 W. 28th Street Tucson, AZ 85713 A food box every month plus other resources like baby supplies and personal hygiene.

Interfaith Community Services

(520) 297-6049 ICS assists individuals and families with Emergency Financial Aid for housing, utilities, medications and other living necessities, along with short-term case management.

Call for information for food boxes and emergency financial assistance. https://www.icstucson.org/organizer/ interfaith-community-services/

> Northwest Office 2820 West Ina Road Tucson, AZ 85741

Eastside Office 8701 East Old Spanish Trail Tucson, AZ 85710

Central Office 122 North Craycroft Road Tucson, AZ 85711

Southside Office 101 West Irvington Road Suite 2A Tucson, AZ 85706

ReSources Vail Food Bank (520) 879-1240 13105 E Colossal Cave Rd #6775 Vail, AZ 85641

Department of Economic Security-SNAP

(520) 638-2270 316 W. Fort Lowell Road and 1455 S. Alvernon Way Pre-registration call 800-221-5689 SNAP Emergency Food Assistance Program. Families can receive monthly food stamps under the SNAP program if they are at or below 130% of poverty. Call the number above to enroll.

People can also receive Emergency Food Assistance if at 185% of poverty or lower. There are distribution sites throughout Tucson and Pima County

Community Food Bank Green Valley

(520) 625-5252 250 Continental Road Green Valley, AZ 85614

Sahuarita Food Bank

(520) 668-0547 17750 South La Cañada Drive Sahuarita, AZ 85629

Community Food Bank Amado

(520) 398-2479 28720 S Nogales Hwy Amado, AZ 85645

Borderlands Food Bank

(520) 287-2627 7406 S Camino De Oeste Tucson, AZ 85746

Borderlands Food Bank (520) 287-2627 270 W Produce Row

Nogales, AZ 85621

Southeastern Arizona Community Action Program - Food Distribution Center (928) 428-2872 283 W 5th Street Safford, AZ 85546

Society of Saint Vincent de Paul - Food Distribution Center (928) 428-0460 221 E Main Street Safford, AZ 85546

Utility Assistance Resources

Utility Assistance:

https://des.az.gov/services/basic-needs/shelter-housing/utility-assistance

https://www.tep.com/payment-assistance/

https://www.swgas.com/en/az-special-programs

https://seacapaz.com/#9ad70802-655b-4060-8487-463a2310cdee

Low Income Household Water Assistance Program:

https://des.az.gov/lihwapp

Short-Term Crisis Resources

https://des.az.gov/services/basic-needs/shelter-housing/short-term-crisis-services

https://seacapaz.com/#9ad70802-655b-4060-8487-463a2310cdee (Safford) (800) 293-1144

Jewish Family & Children's Services of Southern Arizona

(520) 795-0300 ext. 2204 | jefa@jfctucson.org

Jewish Emergency Financial Assistance (JEFA) through the support of the Jewish Federation of Southern Arizona, Jewish Community Foundation and very caring doctors helps Jewish individuals and families with emergency financial assistance to avoid eviction, utility shut-off and hunger by offering short-term financial assistance for rent/mortgage payments, utilities, medical expenses, transportation and more.

https://jfcstucson.org/services/emergency-financial-assistance/jewish-emergency-financialassistance/

Vision Impairment Resource:

CVS Pharmacy (Spoken prescription labels available at selected locations) <u>https://www.cvs.com/content/pharmacy/spoken-rx</u>

Hearing Impairment Resource:

ALOHA – Adult Loss of Hearing Association (520) 795-9887 Financial assistance for hearing healthcare and devices for qualified participants. http://alohaaz.org/financial-assistance/

Transportation Resources:

Pima Association of Governments https://apps.pagnet.org/hsinventory/ default.aspx

American Cancer Society (Envoy America) Telephone: (888) 375-5558

Ability Center Telephone: (520) 293-6272

Oro Valley Sun Shuttle Dial-A-Ride Telephone: (520) 229-4990

Sun Van Telephone: (520) 798-1000 TDD (520) 884-5100

Green Valley/Sahuarita Sun Shuttle Dial-a-Ride Telephone: (520) 792-9222 TDD (520) 628-1565

Pima County Council on Aging (within service area) Telephone: (520) 790-7262 (Helpline)

Arizona Medical Transport Telephone: (520) 792-0944 Sun Shuttle Dial-A-Ride (Formerly Handicar) Telephone: (520) 792-9222 TDD (520) 628-1565

Medical Transport Company (MTC) Telephone: (520) 999-8900

Interfaith Community Services Telephone: (520) 297-6049

Friends in Deed (Green Valley area only) Telephone: (520) 625-1150

Angel Flight West (888) 4-AN-ANGEL

See Jewish Family & Children's Services of Southern Arizona listed in above section. (520) 795-0300 ext. 2204

The **Arizona State travel fund** is supported by Gila River Indian Community, Salt River Pima Maricopa Indian Community, and Pascua Yaqui Tribe. This fund assists blood cancer patients who reside in the state of Arizona <u>https://www.lls.org/support-</u> <u>resources/financial-support/susan-lang-pay-it-</u> <u>forward-patient-travel-assistance-</u> <u>program#Available%20Funding</u>

Smoking / Tobacco Cessation Resources:

https://www.cdc.gov/tobacco/campaign/tips/qu it-smoking/index.html	https://www.ycq2.org/
https://smokefree.gov/	<u>https://www.lung.org/quit-smoking/join-</u> <u>freedom-from-smoking</u>
https://everytrycounts.betobaccofree.hhs.gov/	https://www.becomeanex.org/ https://ashline.org/
https://map.naquitline.org/profile.aspx?stateid= az	

Local Resource:

Arizona Oncology Foundation

(520) 324-2840 Cancer support programs and services to those whose lives have been affected by cancer: https://www.arizonaoncologyfoundation.org/programs-and-services/support-services/

National Resources:

American Cancer Society

(800) 227-2345 The American Cancer Society offers programs and services to help you during and after cancer treatment. They can also help you find other free or low-cost resources available. https://www.cancer.org/treatment/support-programs-and-services.html

CancerCare Case Management

(800) 813-HOPE (4673) Staff of professional oncology social workers provide case management services to help you better cope with cancer. https://www.cancercare.org/patients and survivors

CancerCare Co-Payment Assistance Foundation

(800) 813-HOPE (4673) Financial assistance for insured cancer patients in treatment in the US to help with co-payments for chemotherapy and targeted treatment medications who meet certain financial, medical and insurance eligibility criteria.

https://www.cancercare.org/copayfoundation#!contact-us

Cancer*Care* Financial Assistance Foundation

(800) 813-HOPE (4673) Limited financial assistance for cancer-related costs such as transportation and child care, and our oncology social workers can help you find resources. https://www.cancercare.org/financial

GoodRX

(855) 268-2822 GoodRx is for everyone, whether they have insurance or not. And while you can't combine GoodRx with your insurance to lower your copay, it may beat your copay — especially if you have a high-deductible. https://www.goodrx.com/

Rx Hope

(877) 267-0517 Program provides assistance in getting your critical medications, whether they be free or at a small, affordable co-pay. https://www.rxhope.com/home.aspx

Needy Meds

(800) 503-6897

A central source of information for people who can't afford medicine or other healthcare expenses. Programs such as assistance for specific diseases and conditions, application assistance, state-sponsored programs and Medicaid sites are available.

https://www.needymeds.org/

PHRMA

The Medicine Assistance Tool (MAT) makes it easier for those struggling to afford their medicines to find and learn about various programs that may be available to make prescription medicines more affordable for them, their loved ones or their patients.

https://www.phrma.org/patient-support

Patient Access Network Foundation (PANF)

866-316-7263

The PAN Foundation is dedicated to helping federally and commercially insured people living with lifethreatening, chronic and rare diseases with the out-of-pocket costs for their prescribed medications. Through their disease funds, they offer a fast, reliable way to get help paying for medication costs, co-pays, insurance premiums, and travel expenses. See website for eligibility criteria. <u>https://www.panfoundation.org/find-disease-fund/</u>

American Brain Tumor Association

(800) 886-ABTA (2282) Provides social and emotional support. https://www.abta.org/about-brain-tumors/social-emotional-support/

FORCE - Facing Our Risk of Cancer Empowered

866-288-RISK (7475) offers resources and confidential support for people who have been diagnosed with or are at risk of a hereditary cancer http://www.facingourrisk.org

Susan G. Komen for the Cure

877-GO-KOMEN (465-6636) Breast cancer treatment assistance program for individuals who have a current annual household income at or below 300% of the 2021 Federal Poverty Level (FPL) https://www.komen.org/treatment-assistance-program/

HealthWell

(800) 675-8416

HealthWell provides financial assistance to cover the cost of prescription drug coinsurance, copayments, deductibles, health insurance premiums and other selected out-of-pocket health care costs. Eligibility for assistance is based on an individual's medical, financial and insurance situation. https://www.healthwellfoundation.org/disease-funds/

Colon Cancer Alliance

(877) 422-2030

Whether connecting you to the greater community or CCA's certified Patient and Family Support Navigators, they provide everything from emotional support to access to financial aid—that's the power behind a true nation of allies coming together.

https://www.ccalliance.org/patient-family-support

International Myeloma Foundation

(818) 487-7455 Resources for drug reimbursement information and assistance, as well as housing and travel assistance for patients with Myeloma. <u>https://www.myeloma.org/online-resources/drug-reimbursement-information-assistance</u>

Joe's House

(877) 563-7468

Non-profit organization that helps cancer patients and their families find a place to stay when traveling away from home for medical treatment.

https://www.joeshouse.org/

Leukemia & Lymphoma Society

(800) 955-4572

Peer to peer support, support groups, online chats

https://www.lls.org/support-resources/peer-peer-support https://www.lls.org/support-resources/support-groups https://www.lls.org/support-resources/online-chats

Information Specialists

Information specialists who are are highly trained oncology social workers, nurses and health educators who can assist patients through their cancer treatment, financial and social challenges and give accurate, up-to-date disease, treatment and support information. <u>https://www.lls.org/support-resources/information-specialists</u>

Co-Pay Assistance Program

(877) 557-2672 | FinancialAssistance@lls.org https://www.lls.org/support-resources/financial-support/co-pay-assistanceprogram#Available%20Funding

American Liver Foundation

(800) 465-4837 Drug discount card (in partnership with Needy Meds) https://liverfoundation.org/for-patients/about-the-liver/health-wellness/drug-discount-card/

Lung Cancer Alliance (800) 298-2436

Phone Buddy Program

Peer-to-peer support program for people with lung cancer. Phone Buddy volunteers have either been through or are going through lung cancer treatment and as a result are uniquely qualified to lend support and share information and resources.

https://go2foundation.org/resources-and-support/emotional-support/phone-buddy/

LungMATCH

Free, personal one-on-one guidance about your treatment options https://go2foundation.org/resources-and-support/general-support/lungmatch/

Lymphoma Research Foundation

(800) 500 9976

Financial Support

The Lymphoma Research Foundation (LRF) offers financial support for people currently undergoing treatment for lymphoma and chronic lymphocytic leukemia (CLL). Through this program, LRF may be able to assist lymphoma patients with expenses related to their treatment. https://lymphoma.org/resources/supportservices/financialsupport/

Lymphoma Support Network (LSN)

A one-to-one peer support program for people with lymphoma and their caregivers. The LSN connects patients and caregivers with volunteers who have had similar experiences. Volunteers are there to offer words of encouragement, and understanding, to help give others strength to meet the challenges they may have to face.

https://lymphoma.org/resources/supportservices/lsn/

4th Angel Patient & Caregiver Mentor Program

(866) 520-3197

4th Angel is a national nonprofit organization that provides free, one-on-one, confidential outreach and support for cancer patients and caregivers. This program is a part of Scott Hamilton's CARES initiative. <u>https://4thangel.ccf.org/</u>

Support for People with Oral and Head and Neck Cancer (SPOHNC)

(800) 377-0928

National Survivor Volunteer Network

Serving patients, caregivers and their families since 2004, bringing them the opportunity to share diagnosis and treatment experiences with "someone who has walked in their shoes." The network consists of volunteers who have had oral and head and neck cancer. https://www.spohnc.org/supportive-care/

US Department of Veterans Affairs - VA Financial Hardship Assistance

(866) 400-1238 (TTY: 711). You can request financial hardship assistance to manage your current VA copay debt or request an exemption from future copays. <u>https://www.va.gov/health-care/pay-copay-bill/financial-hardship/</u>

Skin Cancer Foundation

(212) 725-5176

Robins Nest

If you're a patient or survivor looking for support, or if someone you care about has skin cancer, our Robins Nest program provides guidance to help you navigate the complexities in gaining access to health care.

https://www.skincancer.org/treatment-resources/support-resources/robins-nest/

Cancer Support Community / Gilda's Club

(888) 793-9355

Cancer Support Community provides a vast range of professional programs offering emotional support, education and hope for people impacted by cancer at no charge.

Cancer Support Community's Cancer Support Helpline®

Help to navigate financial issues, support you in making treatment decisions, and provide resources to help manage the costs of cancer and its treatments. The helpline is open Monday through Friday from 9:00 a.m. – 9:00 p.m. Eastern Time.

You can also CHAT ONLINE with one of their Helpline Counselors at <u>www.CancerSupportCommunity.org/chat</u>.

Tips for Managing the Cost of Cancer Care

https://www.cancersupportcommunity.org/sites/default/files/file/2020-12/CSC_CostofCare_Booklet_Final.pdf

Cancer Support Community Arizona 602-712-1006 https://www.cancersupportcommunity.org/location/cancer-support-community-arizona