

ACCESS YOUR HEALTH INFORMATION



CareSpace is easily accessible on your personal computer, tablet or mobile device. You have 24/7 access to your medical information.

Communicate with your care team.

CareSpace provides you a place to communicate with your care team at our practice and have your questions answered seamlessly.

Keep friends, family and caregivers informed.

By inviting friends and family to your CareSpace Account, your support team can stay informed on your treatment plan and progress.

Download and securely send your health information.

From CareSpace you can securely send your health information to providers outside of our practice, like your primary care doctor.

Getting Started Follow these three steps to set up your account.

- 1.** Check your email for a registration link from CareSpace and our practice.
- 2.** Create a password for your CareSpace account.
- 3.** Log in using your email, password and date of birth.

FREQUENTLY ASKED QUESTIONS

Where does information in CareSpace come from?

The information in CareSpace comes from your medical records at our practice.

Can I see my health records from all of my doctors?

Your CareSpace account at our practice will only include your medical records from our practice. Any labs, imaging or other tests will need to be seen on the providers' patient portal where the services were performed. You will only be able to see your records from our practice using the login credentials you created when you received an invitation to join our portal.

It is possible to have CareSpace accounts for other providers, but each provider's office will only display the records associated with their practice. You will need to contact each of your providers to be set up on their patient portal.

Who can see my account?

Only you and the people you invite can see your account. If you invite someone to your CareSpace account, they can see all of the information you can.

Is the information in CareSpace private and secure?

Yes, CareSpace is certified on the latest security standards, and your information will stay private and secure. CareSpace access is only permitted to authorized users who have been verified through a registration process.

NEED HELP? TIPS FOR REGISTERING YOUR ACCOUNT.

My registration link has expired. How do I set up my account?

To make sure that your information stays safe, registration links expire after four days. Give our practice a call if you need us to send you a new link.

What do I do if I never received a registration link from my practice?

Check your spam folder. If you still don't see one, give our practice a call.

Where do I log in for CareSpace?

You can always access CareSpace by visiting www.carespaceportal.com from a browser on your personal computer, tablet or mobile device.

What happens if I forget my password?

No problem, you can reset your password yourself. Look for the "forgot password" link on the log in page at www.carespaceportal.com



Patient Portal / Electronic Mail Authorization Form

Date: _____ MRN: _____

Patient Date of Birth: _____

Legal Patient Name: _____

Arizona Blood and Cancer Specialists / Arizona Breast Health Specialists provides secure access to your personal health record through our CareSpace patient portal. Only you, or those you authorize will have access to your health information.

Your authorization to activate your personal CareSpace account and consent to electronic mail is required. If you do not authorize this, we will not send any communication to you electronically.

Your CareSpace portal will include personal identifying information and other information about your health and medical history, so it is important that you keep your password private. Your password should not be shared with others, unless you authorize them to access your account. Please don't share your password with anyone else that is not authorized or keep it in a place where it can be easily accessible to others.

If you choose not to sign this Patient Portal / Electronic Mail Authorization Form, you will not be able to access the CareSpace patient portal. By authorizing this form, you are consenting for us to email you a link for you to use to establish your account and create a password. The link will be sent after submitting this form, and for your protection, it is designed to expire quickly if not used.

Please contact your physician's office in the event that you have a new email address so we can update your account. Please make sure that the email address that you provide cannot be accessed by any person that you have not authorized, or that you don't trust.

At any time, you can discontinue use your CareSpace patient portal. Please contact your physician's office to assist you with deactivating your account.

_____ I understand that by signing below, I am consenting to use Arizona Blood and Cancer Specialists CareSpace Patient Portal / Electronic Mail.

Patient Name (First Name, Middle Initial, Last Name)

E-mail Address of Patient

ABCS Physician's Name

E-mail Address of Authorized User

Authorized User is:

_____ Patient

_____ Patient's Designee

Patient Designee's Name (Printed)

Patient Designee's Signature

Patient's Signature

Date

Staff Signature (confirming user's identity and authority)

Date

Staff Notes: When accepting this form, the identity and authority of the signing person MUST be confirmed, and the signing person (i.e. the Patient or Patient's Designee) understands and agrees to use the listed e-mail address for this purpose.

A copy of this completed / signed document should be given to the patient.

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